

Dataflight Software[®], Inc.

Makers of Award-Winning Litigation Support Software

The Dataflight Story

The idea was inspired. Yet fundamental. Take the thousands of documents regarding a case and put them in one, easily searched software program. In 1986, Dataflight Software originated high-performance, full-text database management with the introduction of Concordance. Today, we're a recognized leader in developing high-quality, reliable litigation support software. Law firms, government agencies, and Fortune 500 corporations use our solutions to reduce the cost and complexity of managing their critical case data.

The Dataflight Promise

Expertise. Dataflight draws on its industry knowledge, customer-focus, strong strategic partnerships, and superior product design to deliver award-winning results.

Innovation. Our tradition of innovation runs deep. We were the first to bring many advanced features to the industry – from e-mail importing to web browser access – which most firms now can't live without.

Quality. Building a quality product means more than just adding innovative features. We measure quality by our software's performance, how we support it, and ultimately how it meets our customers' needs.

Responsiveness. At Dataflight, we're in business to help our customers succeed. We apply quick response times, understanding, and result-oriented thinking to everything we do. This includes listening closely to valuable customer feedback and incorporating it into future product versions.

Accountability. We stand behind our products with a 30-day money back guarantee, superior customer service and technical support.

Cost savings. Dataflight's high-speed, full-text database and image management software helps automate and streamline litigation support, resulting in substantial time and cost savings.

The Dataflight Difference

When you choose Dataflight Software products, you can be confident that you've chosen wisely. Our level of service, attention, and expertise is unmatched. But don't just take our word for it, here's what the people who use our software have to say:

"Concordance is so easy to work with."

– Dan Kemper, Paralegal, Jenner & Block

"By using Opticon 2.0, we're working faster than we ever could before."

– Adam Pollitt, Litigation Support Manager, Howrey, Simon, Arnold & White

"When I'm having database issues – whatever the cause – I know that I can call Dataflight's Tech Support team, and get someone who listens to me and helps me work through the issue in real time."

– Estrellita Mendez, Automated Litigation Support Specialist, Greenberg Glusker Fields Claman Machtinger & Kinsella LLP

Dataflight Software customers have many support options to choose from:

Free Tech Support: 310/471-3414, available between 8:30 am – 5:00 pm (PST) **Training:** On-site classes available **E-mail:** support@dataflight.com
Internet: www.dataflight.com **Mailing List:** Join the Concordance discussion group by sending an e-mail request to: Concordance-L@dataflight.com

All Dataflight products are backed by our 30-day money back guarantee, superior customer service, and technical support.

Contact us today and discover why over 80 percent of the top 100 law firms use Dataflight products, and over 20 percent have site licenses.

For more information: Call toll-free 800/421-TEXT • E-mail sales@dataflight.com • Visit us online at www.dataflight.com

Dataflight Software[®], Inc.

Concordance[®]

Full-Text Database Management

Dataflight Software[®], Inc.

Opticon[™]

The Image Retrieval Software